



UNITED STATES OF AMERICA
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

Consumer Response Center

September 24, 2019

Nancy Sheran
137 E 36th St 2B
New York, NY 10016

RE: FTC Ref. No. 111824181

Dear Nancy Sheran:

Thank you for contacting the Federal Trade Commission (FTC) with questions regarding the National Do Not Call Registry. The FTC enforces violations to the Telemarketing Sales Rule, which helps protect consumers from fraudulent telemarketing calls and gives them certain protections under the National Do Not Call Registry.

If you want to add your phone number to the National Registry, please visit our website at www.donotcall.gov where you will find all the instructions on how to register your telephone(s). You may register either at the website or by calling 1-888-382-1222.

Tips for registering:

- For registration online - You will get a return e-mail once you have followed the instructions on www.donotcall.gov. You must respond to the e-mail in order to finish the registration process.
- For registration by phone - If you are registering by telephone, you must call from each phone number you want to register.

If you receive unwanted telemarketing calls, you may file a complaint directly with the National Do Not Call Registry by calling the toll free line at 1-888-382-1222 or filing directly online at www.donotcall.gov. When filing your complaint, you must have the date the call was received and either the name or the phone number of the telemarketing company.

You can find free educational materials on a variety of consumer topics, press releases, and other important information on our website at www.ftc.gov.

Sincerely,

Consumer Response Center