Harmonia provides temporary emergency and transitional housing to 170 homeless adult families, who are assessed and assigned to the shelter by the Department of Homeless Services. An adult family consists of two family members who are both over the age of 18.

SERVICES AT HARMONIA to help each family stabilize their lives and move into more permanent housing:

- Case management
- Health assessment
- Service planning
- Entitlement assistance
- Referral and coordination of care
- Daily living skills assistance
- Housing placement
- Employment assistance
- Vocational training
- Substance use disorder assessment and counseling
- Health education
- Support groups and recreational activities
- Alternative healing activities
- Peer support
- Guaranteed bed for those meeting 10pm curfew
- Three daily meals
- On-site laundry

Residents may access these additional S:US services as eligible and needed:
- A recovery center (Clubhouse and employment services co-located with S:US’ outpatient Wellness Works Clinic)
- Substance use disorder treatment
- Health home care coordination
- Crisis respite
- Assertive Community Treatment
- Intensive mobile teams
- Supportive housing
- Developmental disabilities services
- HIV/AIDS services
- Veterans services

STAFF AT HARMONIA

- 27 social service staff, made up of social workers, case managers, nurses, housing specialists, peer specialists, an employment specialist, and a family therapist,
- Facility staff, including cooks, community coordinators, shift supervisors, residential aides, and 24-hour security.

For more information on Harmonia, contact

Roberto Moran
S:US VP of Homeless Services
RMoran@sus.org

To help someone who may be homeless, call 311.

HARMONIA AND THE COMMUNITY

- Community coordinators (on site at the shelter 24 hours a day, seven days a week) conduct hourly walks of 31st Street between Madison and 5th Avenues to address and report activities in this area.
- A Community Advisory Board is currently being formed to foster and encourage cooperative relationships between Harmonia residents and the community.
- S:US has collaborative agreements in place with 13 community resource sites for Harmonia. In addition, S:US has identified and will engage an additional 11 community-based organizations for resources and referrals.

Founded in 1978, Services for the UnderServed (S:US) works with 25,000 individuals and their families throughout New York City and Long Island to create pathways to rich and productive lives by offering housing, employment, skills-building, treatment, and rehabilitation. By delivering high quality services that address the complex circumstances of each person, we transform lives, improve neighborhoods and boost future generations. www.sus.org | @sus_org